

## Appendix C: Survey Results (Received from Monday, May 13-27<sup>th</sup>, 2019.)

### Submission #1:

Please note the following response to Planning Act Application -Public Engagement Survey has been submitted at **Monday May 13th 2019 2:55 PM** with reference number 2019-05-13-002.

- **Please provide your comments on the above options worthy of consideration to improve the Public Engagement Process for Planning Act Applications.**

I would suggest Sign Posting for all Zoning, OP changes and Plans of Subdivision; also Option 2b and Radio/TV (option 3/4). Planning staff reports should be a recommendation before public meetings - timed per option 6. Don't separate Open House and a Public Meeting - they are seen to be the same thing.

Inputs from Public at Public Meeting should get an answer at some point - shows that someone is listening.

Site Plan approval option is a good idea.

Consents and Minor variances need not be posted.

Don't bother with Social Media. Continue with Radio, Newspaper and Press Releases.

### Submission #2:

Please note the following response to Planning Act Application -Public Engagement Survey has been submitted at Wednesday May 22nd 2019 9:41 AM with reference number 2019-05-22-002.

- **Please provide your comments on the above options worthy of consideration to improve the Public Engagement Process for Planning Act Applications.**

Somewhere on the Town's website there should be a clear, easy-to-understand explanation of how the existing process works, its stages and points of feedback during the process. Also, there' needs to be a call to action message such as read your town's planning activities at www etc.

Too often the public plays catch up based on word-of-mouth which may be completely inaccurate. The advantage of such an explanation would be to take some heat off planners and others.

### Submission #3:

Please note the following response to Planning Act Application -Public Engagement Survey has been submitted at Thursday May 23rd 2019 8:58 AM with reference number 2019-05-23-001.

- **Please provide your comments on the above options worthy of consideration to improve the Public Engagement Process for Planning Act Applications.**

Either this survey is not working properly ... or ... it is the most odd survey ever ... how does one fill it out? Where does one click to see the survey questions and/or see spots where an answer can be given?

James Pickersgill

#### **Submission #4:**

Please note the following response to Planning Act Application -Public Engagement Survey has been submitted at Friday May 24th 2019 10:07 AM with reference number 2019-05-24-001.

- **Provide your feedback on the ABOVE options to improve the Public Engagement Process for Planning Act Applications, in the comment box BELOW:**  
My Survey selections from above are: Options 2(a; and 2(b); Option 5; Option 6 and Site Plan Approval, and Consents & Minor Variances

#### **Submission #5:**

Please note the following response to Planning Act Application -Public Engagement Survey has been submitted at Friday May 24th 2019 8:17 PM with reference number 2019-05-24-002.

- **Provide your feedback on the ABOVE options to improve the Public Engagement Process for Planning Act Applications, in the comment box BELOW:**  
I realize that the CTA recommendations below may crossover a number of the options provided. I find that there isn't enough structure to choose between options e.g. 2a or 2b - I don't know what is "large" or "complex" so the fall back is 2a. Therefore the composite of the CTA suggestions is acceptable to me. Other thoughts though include - Option 6 for me is desirable but the interval is insufficient. That is, 30 calendar days is really 20 business days and that just seems to short. I'd prefer a full 60 calendar days (approx 40 business days); also following these meetings a record of the public's input would be made available to both the Planning Dept and Council. This would give Council a full spectrum of inputs and enough time to assimilate the data; and finally the 'Public Engagement Process for Planning Act Applications' effort is important and therefore should include some form of success measurement, a verification & validation step/phase, confirming that all is going according to plan (or not). For instance:
  - a) data on how many public meetings were held where 0 - 10 people showed up;
  - b) signage posting is acceptable and timely;
  - c) public data getting to Council in a timely manner; and I'm sure there are others.

Recommendations from the CTA website:

- 1 Post a sign on a property subject to a planning application, in addition to other forms of communication such as mail-out, newspaper and social media/website.
- 2 Require a public open house for all applications to be held by the applicant within approximately 30 to 45 days of formal receipt of the application by Council.
- 3 Planning Department recommendations to be issued after the public meeting. This would give the planning department and Council more time to consider what the public has said.

#### **Submission #6:**

Please note the following response to Planning Act Application -Public Engagement Survey has been submitted at Saturday May 25th 2019 8:19 AM with reference number 2019-05-25-001.

- **Provide your feedback on the ABOVE options to improve the Public Engagement Process for Planning Act Applications, in the comment box BELOW:**

With the exception of "No change to current procedures" all of the above would certainly enhance this process. Citizens have a right to be informed in as many ways as possible with reasonable timing so they can have input whether pro or con. I would also like to suggest that the developers/builders/investors should not be provided citizen's written input details/letters/emails but perhaps a summary of any input would be sufficient.

Thanks for this opportunity to provide our thoughts.

Barry and Geri Wray

#### **Submission #7:**

Please note the following response to Planning Act Application -Public Engagement Survey has been submitted at Saturday May 25th 2019 10:07 AM with reference number 2019-05-25-002.

- **Provide your feedback on the ABOVE options to improve the Public Engagement Process for Planning Act Applications, in the comment box BELOW:**

My recommendation is that timely, regular and target communication processes are provided.

There needs to be timely and regular communication that is pushed out to the public. For example. City Hall can push targeted social media messaging out in all of the social media platforms AND can post it on the main webpage for the city AND place it as a flashing message on the webpage for the city AND push it out as a flashing headline in your regular notification process attached to emails sent by the city. Make it easy for us to be engaged!!

If I go to search for a planning application today, how do I find out there is a public meeting. It is a mystery!! Everyone in the community should have EASY access to information.

#### **Submission #8:**

Please note the following response to Planning Act Application -Public Engagement Survey has been submitted at Saturday May 25th 2019 6:03 PM with reference number 2019-05-25-006.

- **Provide your feedback on the ABOVE options to improve the Public Engagement Process for Planning Act Applications, in the comment box BELOW:**

There is a lot of information here but some key recommendations that should be implemented include:

1. Post a sign on a property subject to a planning application, in addition to other forms of communication such as mail-out, newspaper and social media/website.

2. Require a public open house for all applications to be held by the applicant within approx. 30 – 45 days of formal receipt of the application by Council.

3. Planning Department recommendations to be issued after the public meeting. This would give the planning department and Council more time to consider what the public has said.

The key thing here is to inform the public as early as possible, consider what citizens have said, and then issue the recommendations to Council. The most important thing here is to build trust with citizens and make them feel that their input is important and that they have been heard.

#### **Submission #9:**

Please note the following response to Planning Act Application -Public Engagement Survey has been submitted at Saturday May 25th 2019 7:32 PM with reference number 2019-05-25-007.

- **Provide your feedback on the ABOVE options to improve the Public Engagement Process for Planning Act Applications, in the comment box BELOW:**  
Post a sign on a property subject to a planning application, in addition to other forms of communication such as mail-out, newspaper and social media/website.

Require a public open house for all applications to be held by the applicant within approx. 30 – 45 days of formal receipt of the application by Council.

Planning Department recommendations to be issued after the public meeting. This would give the planning department and Council more time to consider what the public has said.

#### **Submission #10:**

Please note the following response to Planning Act Application -Public Engagement Survey has been submitted at Sunday May 26th 2019 8:44 AM with reference number 2019-05-26-001.

- **Provide your feedback on the ABOVE options to improve the Public Engagement Process for Planning Act Applications, in the comment box BELOW:**  
Definitely support and recommend more public information provided in many areas but especially rezoning. When you buy in an area with the expectations of what you agreed to and then it is changed within a few years without proper consensus and input from the entire surrounding properties, there is a problem! Some decisions in the past seem to have been passed by unelected officials and not representative of whom pay taxes and decide who represents their best interests.

#### **Submission #11:**

Please note the following response to Planning Act Application -Public Engagement Survey has been submitted at Sunday May 26th 2019 8:29 PM with reference number 2019-05-26-002.

- **Provide your feedback on the ABOVE options to improve the Public Engagement Process for Planning Act Applications, in the comment box BELOW:**

Option 2- Public Open House- 2 A, Option 3/4, and Option 5 &6

**Submission #12:**

Please note the following response to Planning Act Application -Public Engagement Survey has been submitted at Sunday May 27th 2019. (Handwritten)

Important that Public, Staff, Consultants hear all sides of an issue. Best format is that of a debate where opponents and proponents state their position and the reasoning behind it, then there is an opportunity for a rebuttal by each participant. This would apply on the occasion when Council makes final decision to approve/disapprove or modify a project. Too often I've seen the proponent (who traditionally has the last word) make statements that were incorrect and could not be challenged because there was no opportunity for rebuttal.

Can this debate format be applied to a public meeting? I'm not sure, but hearing both sides (if not 3 or 4 sides) state their views and have them criticized or challenged could be a very positive contribution to all, Public, Planners, Council. Thanks.