2020 ANNUAL REPORT





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MESSAGE FROM THE CHAIR

DEAN PEPPER

On behalf of the Cobourg Police Services Board, it is my pleasure to present the Cobourg Police Service 2020 Annual Report.

The Cobourg Police Services Board respectfully acknowledges that we are located in the traditional and treaty territory of the Michi Saagiig (Mississauga) and Chippewa Nations, collectively known as the Williams Treaties First Nations, which include: Curve Lake, Hiawatha, Alderville, Scugog Island, Rama, Beausoleil, and Georgina Island First Nations.

We acknowledge that the Williams Treaties First Nations have been stewards and caretakers of these lands and waters, and that today remain vigilant over their health and integrity for generations to come. We are all Treaty people.

The Board is impressed with the many results delivered by the Service over the year-particularly in such an unprecedented and fluid pandemic situation. Many sworn and civilian members were directly involved as COVID-19 responses continued to unfold in various ways, including, closures, lockdowns, travel bans and social distancing rules. As crucial first responders, Service members were at personal risk daily as they layered these unforeseen duties on top of the existing demand for community policing.

It is with complete respect for all members that we acknowledge their professionalism, rapid problem solving, and resiliency in remaining focused on the Board's strategic priorities of community safety, community engagement and partnerships, service quality and value through a supportive and healthy workplace.

We also acknowledge our many community partners, who were also working to deliver compassionate,



positive outcomes and impacts, though equally challenged to maintain smooth operations in a situation that highly disrupted their normal workflows and places.

Undeterred by pandemic challenges-many significant milestones were achieved, including:

- Fiscally, we delivered within the approved budget and continued to reduce the policing share of the annual municipal tax levy below comparative communities. In addition, our Corporate Services social enterprise model delivered profitable results, which allows us to responsibly maintain the annual municipal levy while staging for contemporized policing.
- Rapid response to emerging pandemic issues that included new and unbudgeted safety measures, procedures and methodologies to interface with the public while keeping both the public and Service members safe. This includes the testing and adoption of innovative new technologies that add another layer of protection for all.
- Mobilization of our innovative tiered policing model continued as sworn members, special constables and auxiliary members worked together to maximize efficiency and



Cobourg Police Services Board members (left to right) Sean Graham, Mayor John Henderson, Chair Dean Pepper, Vice-Chair Dr. Ron Kerr, Councillor Aaron Burchat

effectiveness. In addition, we were pleased to work cooperatively and rapidly in reaching a new 4-year collective agreement with our members which has since been fully supported and is in motion.

- We also worked with new community partners to launch North America's 1st Policetech Accelerator. Located at Venture13, we are together exploring innovative new technologies and methodologies that can address community safety challenges while providing opportunity for Ontario entrepreneurs to grow their businesses and in some cases, re-locate to our community. We were pleased to end 2020 with added support from the Province of Ontario through the Ontario Solicitor General, the Honourable Sylvia Jones' announcement of \$200,000 behind our Next Generation Community Safety Strategy. That project will work in partnership with the community to integrate technology to deliver faster responses to safety challenges.
- Public surveys allowed us to gain valuable community feedback on emerging opportunities such as body-worn cameras and other technologies. Community voice has guided multiple decisions helping to prioritize projects.

I would be remiss if I didn't acknowledge the

outstanding commitment and input of the Cobourg Police Services Board members, Vice-Chair Dr. Ron Kerr, member Sean Graham, Mayor John Henderson, and Councillor Aaron Burchat. This team worked tirelessly to advance the Board through our mandate and execute our governance duties with such enthusiasm.

In summary, it's been a remarkable year for Cobourg Police Service. As we look forward to the continued leadership and ingenuity of Chief Paul VandeGraaf and the support of his leadership team and members, Cobourg council, our MPP David Piccini, various partners and citizenry-we are confident 2021 will bring further momentum in our collective goal of making sure Cobourg citizens feel served and protected.



In 2020 Chair Pepper and Chief VandeGraaf presented a plaque of thanks to Owasco RV Centre (Clarington) owners Bob and Amy Verwey for their generous contribution to the Base Camp for First Responders and Frontline Medical Workers in Cobourg.

MESSAGE FROM THE CHIEF

PAUL VANDEGRAAF

On behalf of the Cobourg Police Service, both uniformed and civilian members, I am pleased to present the 2020 Annual Report.

Last year, everyone was forced to adapt and respond to the changing realities that came along with a global pandemic. Here at CPS, we are no stranger to crisis, emergencies and critical incidents, but COVID-19 has been uncharted territory for everyone. Police services across Ontario had to act quickly to pivot to new realities, change operations and implement strategies to protect members of the police and our community.

In dealing with an uncertain future, I could not be more proud of the dedication and hard work of our members who, from the very outset, put their health and safety aside to continue to provide exemplary policing services to this community. Members worked around the clock to adapt quickly to continue to protect the health and safety of our citizens.

We worked closely with our community partners, including the Town of Cobourg, to ensure clear communication, education before enforcement, and proactive support to those most vulnerable. Our tiered policing model has been key in allowing us to pivot quickly and deploy resources where they are most needed. Mobilizing all levels of policing allowed us to increase community patrols, continue to deliver crime prevention programming, and move services virtual, all while ensuring that court security, awareness and educational initiatives, and community partnerships did not suffer as people continued to reach out for information and support.



All of this allowed our uniformed officers to focus on responding to emergency calls and work on criminal investigations.

In 2020, our crime stats looked significantly different than in previous years. We can speculate that COVID-19 had something to do with these trends as people travelled less and stayed home more.

We continue to work collaboratively on addressing issues that face our community, such as addictions, mental health, and homelessness in partnership with Northumberland County's Community Safety and Well Being plan. We continue to modernize our approach to policing – updating our software systems, moving towards advanced electronic record-keeping, and enhancing our capabilities to retrieve and mine data.

As we look to the year ahead, we will continue to adapt to changes as needed, focusing on the health and wellness of CPS members and our community. We will continue to implement initiatives that support equity and diversity through continued learning and training of staff, participating in the development and adoption of the Town of Cobourg's Diversity and Inclusion Policy.



Chief VandeGraaf speaking at a Special Constable meeting (early 2020).

We will continue to work with our community partners to build interdependent relationships to ensure community members can access the services they need beyond what we can offer. We will continue to look for new and innovative approaches to community policing and community safety through our partnership with CFDC Northumberland and the V13 Policetech Accelerator.

Finally, in all we do, we will look for community feedback throughout, starting with an upcoming town hall to gain input in our upcoming CCTV project and other initiatives.

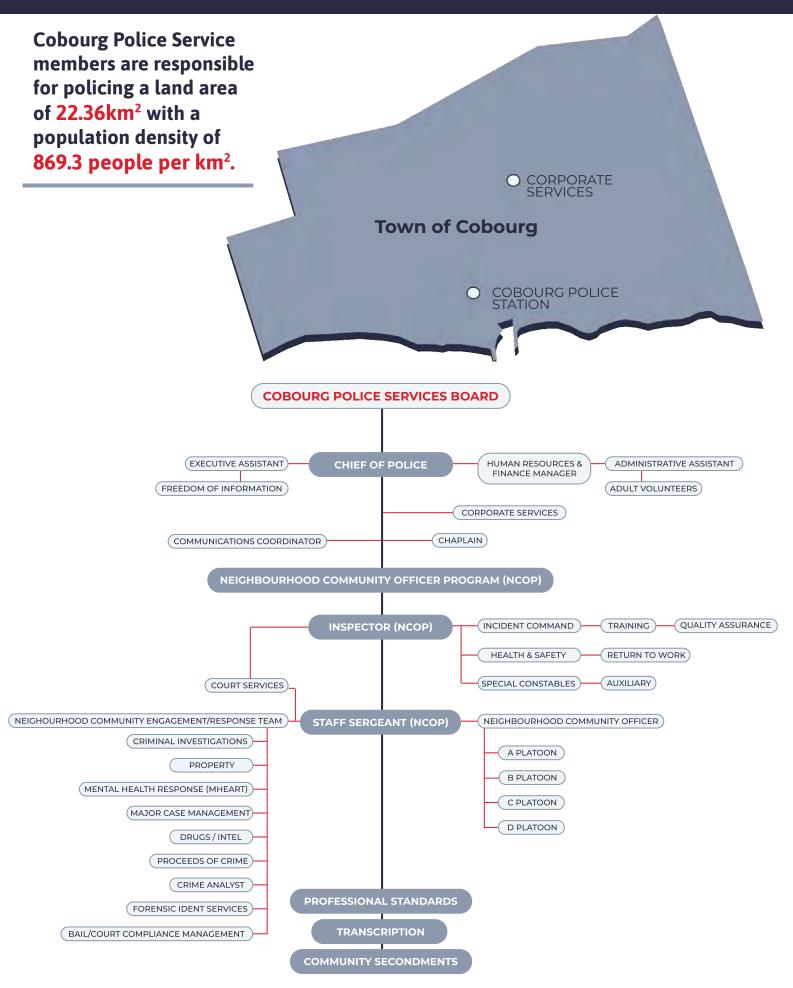
I want to thank the Cobourg Police Association and the Senior Officer's Association for continuing to partner on initiatives with the collective goal to make the Cobourg Police Service a great place to work. I would like to offer my sincere thanks to the Cobourg Police Services Board, Cobourg Town Council, our community partners, volunteers and our amazing community for the ongoing support as we work to make Cobourg a great place to live, work, and play.

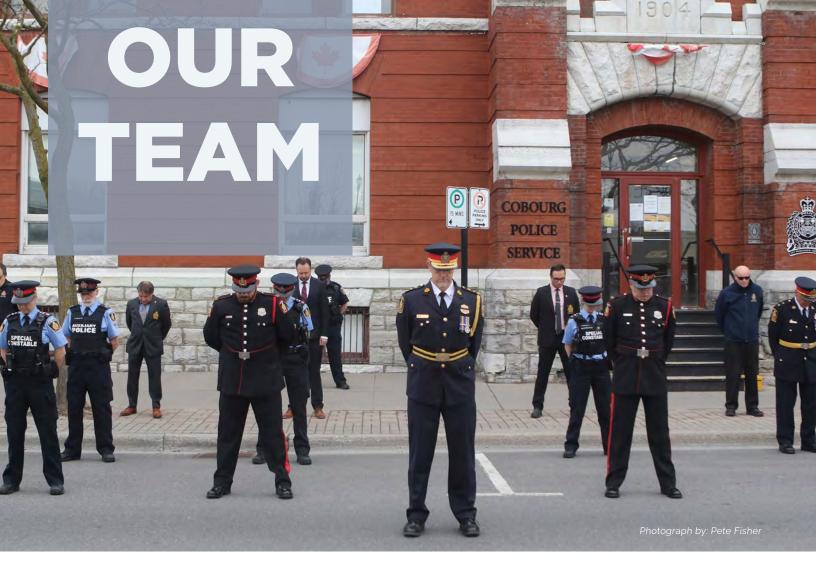


Chief VandeGraaf delivers a new bike to a local youth who participated in Virtual Police Week in May 2020.



Remembrance Day Tour











Professionalism

SERVICE

TIERED POLICING

OVERVIEW

The Cobourg Police Service tiered policing model has made a tremendous impact on our service delivery and has been key in how we continue to serve the community. The use of intersecting Sworn officers, Special Constables, civilian members, Auxiliary Police members and other volunteers truly is the future for effective policing in Ontario.

Everything we do is with our collective eye towards crime prevention and community safety. This is a foundation on which we stand with our community. We are always looking for innovative ways to evolve and find solutions to the challenges we face. With this in mind, we have developed a strong, successful and most importantly sustainable Tiered Policing Program.



BREAKDOWN

35 Sworn Police Constables20 Special Constables18 Auxiliary

NEW HIRES

Experienced Cons	table	• • •	• •	• •	•	•	• •	•	•
Communications	Coord	inato	r•	• •	•	•	• •	•	•
Auxiliary Constabl	e •••	• • • •	• •	•	•	•	• •	•	• 9

PROMOTIONS

None

RESIGNATIONS

C	Constable • • • • • • • • • • • • • • • • • • •	• • • •	1
Д	dministrative Assistant • • • • • • • •	• • •	1
Д	uxiliary Constables • • • • • • • • • • •	• • • •	4

RETIREMENTS

None

Ensuring the safety and wellbeing of the community, upholding the values of professionalism, excellence, integrity, and accountability.

SWORN POLICE CONSTABLES



OVERVIEW

Under the direction of Chief of Police Paul VandeGraaf, the Cobourg Police Service has 35 Sworn Police Constables. These front-line uniform members are responsible for community engagement, traffic safety education and enforcement, emergency and non-emergency response to calls for service from the community. All of this work is completed 24/7, 365 days a year. This group of officers are the ones who are the foundation of our service delivery.

Our uniform members are actively engaged with our community through Selected Traffic Enforcement Programs (S.T.E.P.), Reduce Impaired Driving Everywhere (R.I.D.E.) programs, Operation Impact and multiple directed patrols around Cobourg that educate and enforce around specific traffic laws which have great impact on the safety of the public.

Members are actively visible in supporting important federal and provincial campaigns around Anti-Bullying, preventing Violence Against Women, Autism Awareness, and Child Abuse Prevention.

Against the backdrop of the COVID-19 outbreak, uniformed patrol engaged with the community balancing their health and safety with their obligation to protect the public they serve.





CRIMINAL INVESTIGATIONS BRANCH

OVERVIEW

The Cobourg Police Service Criminal Investigations Branch (CIB) members were actively involved in investigations and regularly assisted road officers, performing uniform duties on platoons when needed.

Many training opportunities were postponed due to COVID-19. However, Detective Constable Ryan Maguire completed the Warrant and Drug Course at the Ontario Police College, and Detective Constable James Egas completed the Central Intelligence Service Ontario Mobile Surveillance Course. All CIB members now hold the Central Intelligence Service Ontario Mobile Surveillance certification, which is recognized as the provincial standard.

INVESTIGATIONS OF NOTE

Donegan Park Assault - On the evening of July 4, officers were called to Donegan Park regarding a large fight. Officers located several injured people, one with a severe hand injury. The CIB commenced a lengthy investigation and interviewed over 20 witnesses. After a thorough investigation, it was determined that charges could not be laid due to uncooperative victims and witnesses and the lack of evidence to support charges.

A joint drug investigation between CPS and OPP Community Street Crime Unit resulted in the arrest of one person and seizure of 14 grams of fentanyl, 10 grams of cocaine, and 48 grams of crystal methamphetamine.

Potential street value of suspected drugs seized \$10,400

IN 2020 CIB

Completed over **40** forensic interviews relating to ongoing investigations.

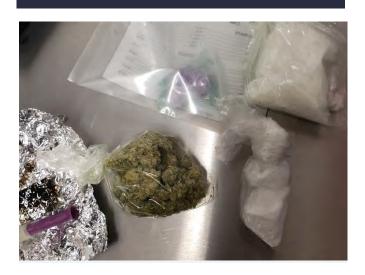
Received **100%** compliance rating during the Ontario Sex Offender Registry site assessment.

Involved in nearly **1100** personnel hours of mobile and stationary surveillance relating to ongoing investigations, most notably drugs.

Arrested 37 people related to various investigations.

Laid more than **164 charges**.

Completed production orders, criminal code search warrants, Controlled Drugs and Substances Act search warrants and arrest warrants.



CIB LED DRUG ARRESTS & SEIZURES

Members of the CPS and Port Hope Police Service Criminal Investigations Branch, Uniform Patrol and Forensic Identification Services executed a Controlled Drugs and Substances Act Search Warrant at a residence on Victoria Street in Cobourg. As a result of this investigation and search, police seized 6.43 ounces – 182 grams - of cocaine and \$2,435 in cash.

Potential street value of suspected drugs seized \$18,000

A joint drug investigation between CPS CIB and Port Hope Police Service resulted in the arrest of two people and the seizure of a stun gun, 13 grams of methamphetamine, .17 grams of fentanyl, 2 grams of crack cocaine, and \$655 in currency.

Potential street value of suspected drugs seized \$1,560

Joint drug operation led by CPS CIB with the assistance of the OPP Community Street Crime Unit resulted in the arrest of two men and the seizure of 45.8 grams of fentanyl, .4 grams of cocaine, \$2,500 cash and further evidence of drug trafficking.

Potential street value of suspected drugs seized \$18,350

Joint drug operation led by CPS CIB with the assistance of Port Hope Police Service CIB culminated on September 21 with the arrest of a man and woman and the seizure of 10.5 grams of fentanyl, 22.9 grams of powder cocaine, 1 gram of crack cocaine, 2 grams of methamphetamine and \$12,200 cash.

Potential street value of suspected drugs seized \$7,000









Joint drug operation led by CPS CIB with the assistance of Port Hope Police Service CIB culminated on October 30, with the arrest of a man and woman and the seizure of 12.6 grams of methamphetamine, 1 gram of MDMA, a small amount of crack cocaine, over \$1,200 in currency and further evidence of drug trafficking.

Potential street value of suspected drugs seized \$1,500





Potential street value of suspected drugs seized \$1,300



Potential street value of suspected drugs seized \$800

2020 STREET VALUE OF DRUGS SEIZED
\$86,836

STREET VALUE OF SUSPECTED DRUGS SEIZED in 2019 was \$175,627

DRUGS, WEAPONS, AND MONEY SEIZED

Number of People Charged: 17

Number of people charged in 2019 was 34.

*Decrease in number of people charged from 2019 attributed to fewer persons found in residences where warrants were executed and increased emphasis on roadside arrests for health and safety purposes.

2020 TOTALS

82.16 grams of suspected fentanyl

223.7 grams of suspected cocaine (crack and powder)

88.7 grams of suspected crystal methamphetamine

\$22,672 in currency believed to be obtained from the commission of a criminal offence

1 Credit Card knife

1 Conductive Energy Weapon (Taser)

2 Batons

4 Prohibited knives

FACT

Fentanyl is generally sold by the .05g - .1g increments. These amounts are enough to cause a lethal drug overdose. The 82.16 grams of fentanyl seized by CPS in 2020 represents up to 1,642 individual sales.

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MHEART



MHEART is an innovative partnership between local police services and community mental health providers that launched in the spring of 2018 thanks to funding from the Central East Local Health Integration Network (Central East LHIN).

In 2020, the Cobourg Police Service MHEART Team - Susan Behan (Northumberland Hills Hospital social worker) and Constable Nick Moeller (Cobourg Police Service) adapted to shifting COVID-19 realities. They continued to serve the community, providing follow up, outreach, and assistance to those most vulnerable.

The proudest moment of 2020 was, three years in the making. This year, one of our clients attained the final stage of independence. This client struggled with drug addiction, homelessness, and mental illness. In 2018, when MHEART first became involved, there were 36 contacts with police for various reasons, including criminal charges, public disturbances, and mental health. This client had a difficult journey to recovery, but with the support of MHEART and other community agencies they were able to work towards making things better.



Throughout, MHEART continued to support this client with mental health services, which included monthly visits to deliver injections as well as assistance in locating permanent housing.

During this process, MHEART had also completed both virtual and in-person apartment tours. Ultimately, one of those tours ended up being the apartment that this client now calls home. This client is now drug free, successfully managing their mental health that has resulted in zero calls for service, and most importantly, is now reconnected with family.



FORENSIC IDENTIFICATION SERVICES



OVERVIEW The Cobourg Police Service's commitment to build on their trailblazing Tiered Policing model continued to have a positive impact on crime scene investigation capability in 2020.

Over the past year, the **Forensic Identification Services** (FIS) Officer trained and qualified new **Scenes of Crime Officers** (SOCO) for both Cobourg Police Service and the Peterborough Police Service Ident Unit. The CPS team of six Special Constables currently qualified includes three Property and Evidence Custodians responsible for the recording, secure storage and continuity of all evidence seized.

The existing SOCOs growth in experience and training in the past year has been an asset to the Service.

The FIS Officer and SOCO responsibilities include, fingerprinting, DNA collection, physical comparisons, forensic photography, digital imaging, and gathering admissible evidence from crime scene techniques. The specialized equipment required for the forensic laboratory work and computer fingerprint analysis has continued to be made available through a partnership with Peterborough Police Service's Forensic Identification Unit, which also offers a beneficial shared support system for both Services in major cases.

FACT

Recent FIS successes include

7 DNA hits identifying
individuals involved in robbery,
serious assault, break and enter
and vehicle theft.





FIS/SOCO The Cobourg Police FIS Officer continues to provide on call forensic assistance and consultation to Port Hope Police Service. In return, Port Hope Police makes compact laboratory and forensic equipment available to CPS for non-major cases. The collaborative partnership between the two Services aims to strengthen community safety and increase positive investigative outcomes through resource, information, and evidence sharing where appropriate.

During 2020, the FIS and SOCO team attended, recorded, examined and collected evidence from over 266 incidents, ranging from community concerns from graffiti to major crime scenes. A significant number of these incidents involved multiple scenes, individuals and vehicles requiring meticulous, precise and time-consuming tasks at different hours of the day in varying weather conditions.



IN 2020 FIS/SOCO

Attended, recorded, examined and collected evidence from **over 266 incidents**

285 criminal fingerprints and photos processed and submitted under the Identification Act

35 Convicted Offender DNA samples to the National DNA Databank

38 exhibits to the Centre of Forensic Sciences for scientific analysis

85 drug samples to Health Canada for analysis

SPECIALTY UNIT

CRIME ANALYSIS

Late in 2019, the Cobourg Police Service welcomed a Crime Analyst (CA) into the CIB unit. Under the Detective Sergeant's direction, the CA has been responsible for collecting, managing, and dispersing data to aid in the identification of suspects in ongoing investigations. The CA has been working closely with the Town of Cobourg to incorporate a data transfer model to enable spatial analysis of the crime data.

With Cobourg's geographical location just off the 401 highway, Cobourg can be described as a conduit for criminal activity. With this in mind, our CA joined numerous neighbouring networks, offering contacts and liaising with Ontario's police agencies, providing a collaborative approach on related criminal investigations where suspects frequent business locations stretched out across the 401 highway.

Our CA assisted numerous investigations where images of suspects have been captured on video and later

distributed among police networks throughout the Province. This has provided a crucial link between police agencies, providing a useful tool for uncovering criminal networks and criminal identities in or near our jurisdiction.

In addition, our CA collaborates on projects with the innovative V13 Policetech Accelerator team. Most recently, The Next Generation Community Safety Strategy. The CA continues to assist with developing a CCTV program that will support the detection of criminal activity in the Town of Cobourg with implementation scheduled for early 2021. This program promises to support officers with real-time monitoring to help emergency investigations, ongoing criminal activity and facial recognition. The upcoming year will provide an exciting time for the development of this continually evolving department.

Every year, members of the CPS organize internal campaigns to support local initiatives.

In December of 2020, members of "B" Platoon supported Northumberland County by collecting pyjamas for the Port Hope Police Service Jammie Drive. All pyjamas collected were donated to the Highland Shores Children's Aid Society to provide all children in foster care a new pair of pyjamas for Christmas.





SPECIAL CONSTABLES

OVERVIEW

Over the years, the Special Constable role has changed significantly.

The Special Constable role here at Cobourg Police Service has shifted from Court Security Duty to a role integral in supporting our uniformed officers and working towards community safety. The role continues to expand as we adapt to present day community concerns and plan for a safer future.

The innovation of the Special Constable role within the tiered policing model at CPS is

- A team of confident, versatile individuals, who understand the role they play in building safe communities.
- In-house services that go to support the uniformed officers and detectives in their investigations, crime scene management, courts tasks and more.
- Flexibility allowing quick pivot of focus in response to changing environments and situations.







Chief Paul VandeGraaf presenting at the Ontario Special Constable Annual Virtual Conference



IN 2020

Special Constables worked closely with the V13 Policetech Accelerator partners, providing crucial insights and validations of core outcomes of pilot projects, leading to innovations that enable the interventions to keep the community and officers safe while driving operational excellence at CPS

AUXILIARY

OVERVIEW

In 2020, auxiliary police members contributed 4,133 volunteer hours. Nine new auxiliary members enlisted to join the program.

The Auxiliary unit has a command structure in place for both administrative and member supervision. It includes one Superintendent, one Staff Sergeant, two Sergeants who supervise the platoons, and one Sergeant who is in charge of special projects. We also have two platoon callout Auxiliary members who back up the Sergeants.

TRAINING

In 2020, in-service training increased so more auxiliary members could cover a broader range of crime prevention details.

- · 60 hours of practical scenario training
- · All auxiliary recertified in First Aid
- Black Cat (Speed Spy) training
- Segway training
- Enhanced Crime Prevention Through an Environmental Design (CPTED)
- Firearm familiarization

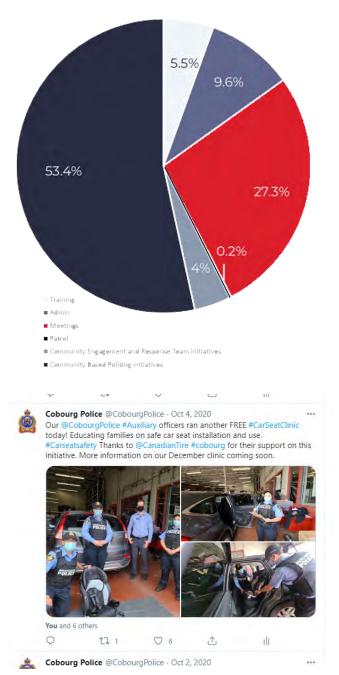
HIGHLIGHTS

With the 2020 pandemic, auxiliary members were given different responsibilities than in previous years. The details were centred around community presence, visibility, and assistance with any COVID-19 specific protocols. This included screening desk activities at the station, park patrols, assistance at the temporary Transition House shelter at CCI, and downtown foot patrols.

- 899 hours to park and downtown foot patrols
- CPTFD audits
- Reviewed 25 car seats
- 105 hours of Lock it or Lose it, and reviewed a total of 1415 Cars
- CCTV information and listing updates on businesses in Cobourg

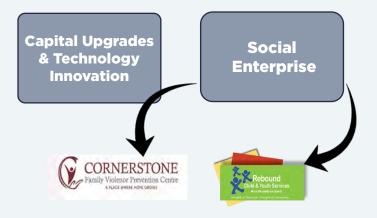
FACT 4,133 CPS Auxiliary members contributed volunteer hours in 2020.

Auxiliary Total Hours as a Percent by Category



CORPORATE SERVICES

CPS Corporate Services models a communityfocused approach to addressing social problems. Corporate Services offers a market solution that is self-sufficient in terms of funding to partly act with a social purpose to support and engage the most vulnerable in our community.



Municipal **Taxation Revenue** Offset by Corporate Services nvesting non-taxation revenue in the Cobourg Police Service and in the Value creates Opportunity for innovation in the Cobourg Police Service and in the Community 1. Value creates Opportunity for Corporate Services 4. Corporate Services Corporate Services Productivity and Business Non-Taxation 2. Corporate Services invests in Growth creates Value Innovation 3. Innovation Drives Corporate Services

CPS is proud to have the largest wholesaler of online Third-Party Criminal Record Checks in Canada. The main role of Corporate Services is to process criminal background checks via Third party Companies across Canada for applicants who are looking for employment or volunteering.

- Over the counter criminal record checks for the residents of Cobourg and citizens in the surrounding area and now across Canada thanks to our recently implemented portal accessible online anywhere and anytime.
- Police-to-Police background checks: Recognizing the need for timely criminal background checks not only for the residents of Cobourg but across Ontario, Corporate Services has implemented a new service dedicated to processing criminal background checks on behalf of other police agencies.

Funding to operate the Corporate Services Division of the CPS is 100% generated through revenue. In 2015, Corporate Services generated gross revenue

in excess of \$1,000,000 – by the end of 2020 this number surpassed \$3,500,000 despite a worldwide pandemic.

Productivity and Business Growth

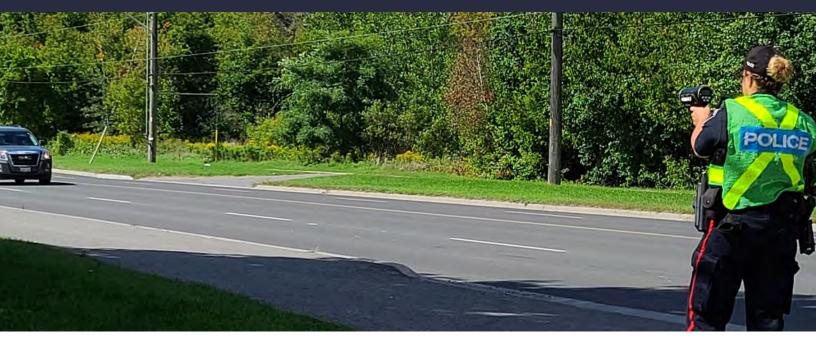
Corporate Services continues to grow, evolve and adapt; focusing and implementing new technologies to benefit our organization which in turns benefits the residents of Cobourg.

FACT

MISSION

To provide incremental non-taxation revenue in support of the core mandate of the Cobourg Police Service to provide safer communities through effective community policing.

SINCE 2004, \$7,434,296 IN REVENUE HAS BEEN ALLOCATED TO CAPITAL EXPENDITURES AT CPS.











"A" Platoon pursued a local man wanted on a Canada Wide warrant. Through intelligence gathering and investigative leads, officers were able to locate and arrest the individual resulting in further drug charges.





PARTNERS

If we are to achieve the goal of community safety, we cannot work alone.

























Cobourg Police Service Pipe Band









The Venture13 Policetech Accelerator is a joint initiative of the Cobourg Police Service (CPS) and Northumberland Community Futures Development Corporation (CFDC) made possible through the support of FedDev Ontario's Rural Innovation Initiative.

In early 2020, the policetech initiative launched to establish Cobourg as a testbed for small to mid-sized police service innovation in community safety by driving the adoption of next generation applications in Predictive Analytics, Evidence-based Policing, Distributed Sensing/Virtual Patrols, Community Relations Optimization and other smart policing technologies.

The first of its kind in Canada, the Accelerator will develop a pipeline (from idea to implementation) of innovative policing technologies and best practices for community safety in Ontario, Canada and around the world. Offering research and development partnerships among researchers, entrepreneurs, and innovators to collaborate with CPS, the Accelerator provides opportunities to pilot technology (demonstration and validation) and apply for funding to invest in these ideas.

This initiative exemplifies the commitment that the Cobourg Police Services Board has in supporting community partnerships that poise the Cobourg Police Service to be as innovative and effective as possible.



V13 Policetech Accelerator launch (left to right) John Hayden, Joseph Miller, Wendy Curtis, Chief Paul VandeGraaf



PURPOSE



ENHANCE COMMUNITY SAFETY THROUGH SMART POLICING.



SUPPORT PRODUCTIVITY AND BUSINESS GROWTH OF CORPORATE SERVICES.



DEVELOP LOCAL INNOVATION INFRASTRUCTURE AND CAPACITY.

HIGHLIGHTS

These projects demonstrate the V13 Policetech Accelerator's mandate to provide smart policing and community safety solutions that are scalable while assisting Canadian entrepreneurs to advance more rapidly on their new product commercialization path and drive community safety through transformative police technologies.

THE NEXT GENERATION COMMUNITY SAFETY STRATEGY PILOT PROJECT

Leveraging the best of business, technology, communications and community partnerships to drive innovation for community safety, CPS has secured \$200,000 through the CCTV grant program from the Province of Ontario for a Venture13 Policetech Accelerator pilot project.

The Honourable Sylvia Jones, Solicitor General visited Cobourg's Venture13 Innovation and Entrepreneurship Centre on Friday November 27th, 2020 with David Piccini - MPP for Northumberland-Peterborough South, to announce that Cobourg Police Service

has received \$200,000 from the Province through the Ontario Closed Circuit Television (CCTV) grant program.

The total project amounting to almost \$500,000 will be funded through the CCTV grant, the V13 Policetech Accelerator, Northumberland CFDC and CPS.

This funding will support **The Next Generation Community Safety Strategy** to implement a mesh network paired with an advanced analytical solution and will set the foundation for a scalable mesh ecosystem aimed at prevention, interdiction and enforcement for enhanced community well-being.





CLEANRIDE UV-C™ PILOT PROJECT

The V13 Policetech Accelerator has partnered with Team Eagle, world leading provider of equipment and software for airfield management and maintenance to launch the CleanRide UV-C™ pilot program for killing viruses and bacteria from surfaces and the air in multi-user vehicles.

The CleanRide leverages UV-C LED technology to develop a solution to address the potential for viral cross contamination in the workplace through a special design and light configuration. Clean Ride is independently validated and Laboratory tested by Western University to confirm that the technology kills the novel coronavirus (SARS-CoV-2) and other viruses and bacteria that are airborne or on surfaces. The V13 Policetech Accelerator worked collaboratively to test and validate the Team Eagle solution for use in essential worker applications such as police, fire and municipal fleets.

Field testing across multiple departments and workplace scenarios gave crucial insights and validation of the core outcomes of cost savings, time savings and workplace safety, leading to ready for market product. As a result, Team Eagle's unique solution is at the forefront of emerging technologies and innovations that will drive operational excellence and enable the interventions to keep the community, officers, and other essential workers safe now and in the future.



THERMASCANS PILOT PROJECT

Initiated early in the pandemic was the rapid prototyping, testing and now successful commercialization of a non-contact thermal image screening tool.

Since May 2020, ThermaScans worked in collaboration with the V13 Policetech Accelerator and CPS to test and validate their technology. The pilot leveraged CPS locations (Venture13 at 739 D'Arcy St. 107 King St. West), while CPS staff and volunteers and the Town of Cobourg helped to create a unique pilot-scale testing environment for the new technology. The second phase of the project included installation in the police cell block as a means to take temperature readings of individuals during the booking process. A unique opportunity to not only ensure the safety of front-line officers but also the entire judicial and corrections departments.

The technology will help enable a stop gap to ensure that individuals who elicit symptoms of COVID-19 (or other illnesses) are triaged appropriately, limiting contact and transmission throughout the law enforcement and judicial pipelines



Northumberland Community Futures Development Corporation



MONITIO PILOT PROJECT

V13 Policetech Accelerator Partners, AIH, has provided a solution to current concerns facing the policing community. The Monitio Essential COVID19 Screening Station provides a contactless solution to our COVID19 health screening program for anyone entering the building.

The unit automates active triage health screening with temperature check, comprehensive selfassessment COVID-19 questionnaire, and contact tracing. The technology provides a safe and productive environment for workers and visitors. Built with an intelligent data management system, facility managers can remotely monitor the entry triage screening.

During a recent COVID-19 outbreak at the Cobourg Police Station, the unit's contact tracing capabilities expedited the case and contact tracing process, flagging exposed individuals and minimizing further risks to the health and safety of other employees.



PROBLEM IDENTIFICATION



CONNECT WITH ENTREPRENEURS AND INNOVATORS



INVEST IN COMMERCIALIZATION



COMMISSION APPLIED RESEARCH

Northumberland CFDC is pleased to work collaboratively and strategically with the Cobourg Police Service in pursuing emerging technologies that can contribute to a safer community. The V13 Policetech Accelerator has the ability to connect, create, and accelerate new concepts for policing innovation in community safety. Together, we are leveraging the Ontario wide entrepreneurial ecosystem for local impact and diversification.



WENDY CURTIS EXECUTIVE DIRECTOR NORTHUMBERLAND CFDC

REBOUND

Born out of a mutual understanding of the importance of community-based, integrated and holistic early interventions for children under 12, the Collaborative 12 and Under Intervention Program (CUIP) was created for youth identified as being at risk of intersecting the criminal justice system in their later years. Rebound Child & Youth Services and CPS embarked on a unique and innovative partnership.

The pilot year was supported and funded through the Cobourg Police Services Board the Safer & Vital Communities grant.

This pilot project sought to connect Cobourg's most at-risk children and their families with positive early interventions to develop skills, capacity and behaviours to reach their fullest potential at home and in the community. By connecting them with services, supports and opportunities, children were able to experience positive encounters with police.



The CUIP program will continue to have positive impact across Northumberland County. In May of 2020, the Honourable Todd Smith, Minister of Children, Community and Social Services and David Piccini - MPP for Northumberland-Peterborough South visited Rebound to announce a \$309,600 investment from the Ontario Trillium Foundation for the expansion of the Rebound Child & Youth Services Collaborative 12 and Under Inter-Sectoral Partnership program (CUIP).



CORNERSTONE

As an organization focused on community safety, CPS understands the essential role that Cornerstone Family Violence Prevention Centre plays in ensuring women and victims impacted by intimate partner and family violence have resources and support.

Police are often the first point of contact for people impacted by intimate partner and family violence. It can be intimidating and confusing to engage with police when physical and emotional safety are under threat.

Through the Violence Response
Enhancement project, a collaboration
between CPS and Cornerstone, victims
receive direct, expert support of a
counsellor, while providing an alternative
perspective to police, pairing victim
advocacy within criminal investigation. This
partnership brings the experts in genderbased violence into the Service alongside
our officers. This collaboration and
information sharing is paramount in victim
assistance. We share, we collaborate, and
we support victims.











CRAM-A-CRUISER

CPS members continued to support local organizations, fundraisers, and initiatives in 2020. CRAM-A CRUISER is one example with 3,622 pounds of food donated, \$3,944 collected for the Northumberland Fare Share Food Bank, and 207 toys provided to the Salvation Army.





In 2020, members of the "C" Platoon responded to an armed robbery. Thanks to the quick response time and investigative insight, officers were able to apprehend the suspect in short order resulting in a successful prosecution and conviction.





TARGETED OUTCOMES



REDUCE CRIME AND VICTIMIZATION



REDUCE FEAR AND ENHANCE PERSONAL SECURITY



USE FORCE AND AUTHORITY FAIRLY, EFFICIENTLY, AND EFFECTIVELY



ENSURE QUALITY OF SERVICE AND CUSTOMER SATISFACTION



CALL OFFENDERS TO ACCOUNT



ENSURE CIVILITY IN PUBLIC SPACES THROUGH NEIGHBOURHOOD PROBLEM SOLVING



FISCAL RESPONSIBILITY



MEMBER ENGAGEMENT

2020 CALLS FOR SERVICE

10,994

TOTAL CALLS FOR SERVICE IN 2019: 11,391

Police Intervention Requiring Force

Application of Force

2018	2019	2020	Change 19/20
16	19	31	+12

Use of Force Reports

2018	2019	2020	Change 19/20
12	17	19	+2

In their duties, police officers may face situations requiring using force to ensure their safety and the community's safety. The authority to use force is established in provincial legislation, as well as standards related to approved weapons, training, and reporting.

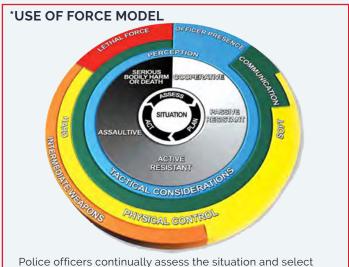
Annual use of force training for officers is mandated by the Province. In 2020, the CPS commenced providing Use of Force Training in-house with qualified instructors, in partnership with the Port Hope Police Service. The foundation of this program involves communication and deescalation. All new recruits and experienced officers are provided with this foundational program, consisting of classroom and scenario training with live role play. As a part of annual block training, officers receive both academic and scenario training based on the concepts of incident management and its connection to de-escalating incidents.

Use of force training and reporting procedures are reviewed regularly. Each use of force report is reviewed by a training analyst responsible for identifying individual and group training requirements.

In 2020, CPS made a major shift in 2020 to create a joint Use of Force program with Port Hope Police Service. The goal of the localized partnership is to provide a flexible and robust program tailored to meet the needs of both Services. Cobourg Police Constable Jason Salisbury and Constable Brad Spina from the Port Hope Police Service developed the program curriculum, secured facilities, and equipment. Auxiliary, Special Constables, and Uniform members were certified under the updated Use of Force training model in a timely and effective manner despite COVID-19 challenges. There was positive feedback from participating members, and the partnership between Cobourg and Port Hope will continue in 2021.

A single use of force report may include more than one application of force.

In 2020, there was a decrease in the number of situations where firearms were drawn (-4) and the number of situations where firearms were pointed (-4). There were zero (0) reports involving the discharge of firearms.



Police officers continually assess the situation and select the most reasonable option relative to the circumstances as perceived at that point in time.

PHYSICAL TECHNIQUES (no use of a weapon) are categorized as an empty hand technique – hard (ie: a punch or a kick) or soft (ie: restraining techniques, joint locks, and non-resistant handcuffing).

Empty hand hard:

- 2020 five times
- 2019 five times

Empty hand soft:

- 2020 ten
- 2019 eight

CONDUCTED ENERGY WEAPONS (CEW)

CPS has been equipped with CEW since 2005 after the Minister of Community Safety and Correctional Services approved the use of weapons by members of containment teams and front-line supervisors.

Policy changes implemented by the Ontario Government (2014) made it possible to provide each officer with their own Taser (CEW). All officers are trained and qualified before being issued their CEW and are required to be qualified annually.

In 2020, CEWs were used in nine incidents. The CEW usage is broken down by method of deployment:

This illustrates officers are leveraging this option to de-escalate calls and gain control of the situation without further use of force.

DID YOU KNOW

Officers are required to submit a use of force report when:

- A handgun is drawn with a member of the public present
- A firearm is pointed at a persor
- A firearm is discharged
- A weapon other than a firearm is used on a person
- Physical force results in an injury requiring medical attention
- A CEW is deployed or used as a demonstrated force presence

CEW	2018	2019	2020
Demonstrated force presence	4	4	4
Drive stun mode	0	2	3
Probe deployment mode	0	0	2
Three-point contact	0	0	0

FACT

Less than one percent (0.00171%)

of all calls attended by CPS in 2020 required the use of force. Most calls are resolved solely with officer presence and communication. Effective communication and de-escalation continue to be at the foundation of police-public interactions.

Professional Standards

Year	Total Number of Complaints Received	Complaints Received From the Public	Conduct Complaints Resulting in Discipline	Conduct Complaints Resolved Within Year Received
2018	11	5	1	10
2019	12	7	2	12
2020	11	4	1	9

In total, 11 complaints were filed in 2020, a decrease from 2019 (-1).

CPS takes the investigation of complaints very seriously, fully understanding the impact that police conduct and policies can have on members of our community. We emphasize the value of providing courteous, respectful, and effective service to Cobourg and area residents.

One of the ways we seek to earn public trust is by ensuring we have levels of oversight that hold our service and members accountable. As delegated by the Chief of Police, our Professional Standards Section (PSS) has the authority to investigate and facilitate resolution of internally generated complaints (Chief's complaints) and public complaints generated through the Office of the Independent Police Review Director (OIPRD).

The PSS has taken an active role in educating supervisors in resolving complaints. This allows for a better dialogue between complainants and supervisors and promotes a quicker alternative to resolving issues that arise during daily operations.

Each type of complaint is classified according to the type of allegation that was made. In a situation where an officer is facing more than one allegation, the complaint is classified using the most serious allegation. The classification provides an idea of the types of situations that generate complaint investigations.

COMPLAINTS RECEIVED								
Туре	2018	2019	2020	Change				
Public Complaints (policy & service)	1	0	0	0				
Public Complaints (conduct)	5	7	4	-3				
Chief's Complaints	6	5	7	+2				
TOTAL	11	12	11	-1				

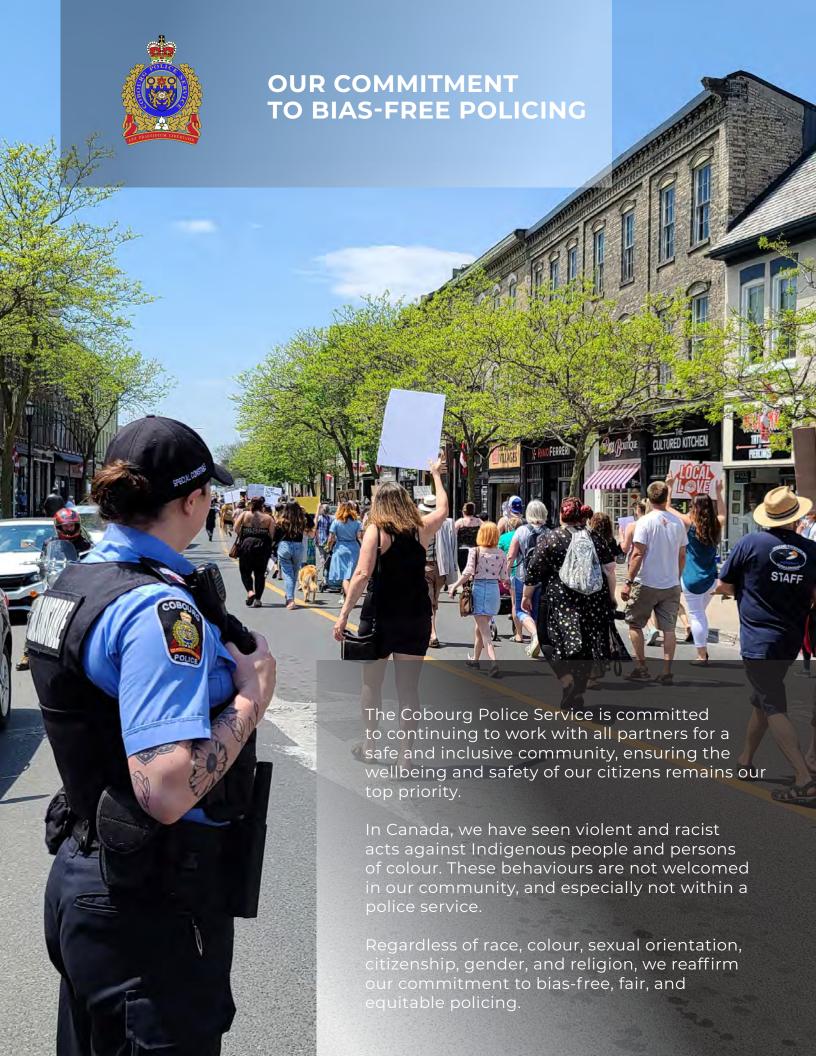
Complaints Received by Category								
Classification	2018	2019	2020	Change				
Improper Conduct	6	5	4	-2				
Excessive Force	0	1	2	+1				
Neglect of Duty	4	7	5	-2				
Policy/Service	1	0	0	0				
TOTAL	11	12	11	-1				

Improper conduct includes a broad range of allegations ranging from inappropriate actions, such as, unauthorized search and seizure, poor judgment, at fault motor vehicle collisions, abuse of authority, breach of confidentiality, and insubordination. In 2020, complaints of improper conduct decreased by one incident (-1), excessive force allegations increased by one incident (+1), while neglect of duty decreased by two incidents from 2019.









STRIP SEARCH

In 2001, the Supreme Court of Canada made a landmark decision on the constitutionality of strip search practices (R. v. Golden), defining when and how a strip search can lawfully be carried out. Almost two decades later, courts in Ontario continue to see unlawful or needless strip searches carried out.

The Police Services Act provided the Independent Police Review Director (IPRD) the authority to examine and review the issue, identify and address larger issues of systemic importance, and make recommendations. In July 2016, the IPRD commenced a systemic review of strip searches conducted by Ontario police services.

The Office of the Independent Police Review Director (OIPRD) released their report titled "Breaking the Golden Rule – A Review of Police Strip Searches in Ontario" in March 2019. The report was authored by then IPRD Gerry McNeilly.

CPS actively participated in the review by providing data, statistics and comments. Here are some of the outcomes.

CPS moved towards electronic recordkeeping, enhancing our data mining capabilities to retrieve and analyze data.

2020 STRIP SEARCH REVIEW							
Category	2020	%					
Number of arrests	692						
Number of strip searches conducted	27						
Race Collection Data (Total #) Black East/Southeast Asian Indigenous Latino Middle Eastern South Asian White None Listed	27 4 0 1 0 0 0 21 1	14.8 % 3.7 % 77.8 % 3.7 %					
Gender Male Female Other	21 6 0	7.7 % 23.3 %					
Age Adult Youth (Under 18)	27 0	100 % Adults					
Number of times forces used	0	o %					
Number of times items located: Evidence Weapon Drugs	1 1 0 0	3.7 %					
None Not Listed	3 24	11.1 % 85.7 %					

The Service reviewed and updated the Search of a Person Procedure to include the best practices established in R. v. Golden and recommendations outlined in the OIPRD review. Search of a Person training will be included in the annual CPS training calendar, informed by the most prevalent issues identified in judicial decisions and the OIPRD Review contents.

CRIME STATISTICS

REPORTED VIOLATION	2018	2019	2019 SOLVED	2020	UNFOUNDED	ACTUAL	SOLVED *	% SOLVED	UNSOLVED**	% UNSOLVED
HOMICIDES	O	0	NA	0	0	0	NA	NA	NA	NA
ROBBERY	4	9	33%	5	О	5	2	40%	3	60%
SEXUAL OFFENCES	30	25	53%	20	2	18	14	78%	4	22%
AGGRAVATED ASSAULT	1	0	NA	1	0	1	0	0%	1	100%
ASSAULT WITH A WEAPON/BODILY HARM	24	23	96%	21	0	21	18	86%	3	14%
ASSAULT LEVEL 1	230	218	88%	187	16	171	162	95%	9	5%
ASSAULT PEACE OFFICER	5	12	100%	11	0	11	11	100%	0	0%
CRIMINAL HARRASMENT	21	25	55%	19	0	19	19	100%	0	0%
INDECENT/ HARRASING COMMUNICATION	39	35	88%	12	0	12	10	83%	2	17%
UTTER THREATS	58	62	62%	79	18	61	46	75%	15	25%
BREAK AND ENTERS	51	68	25%	70	15	55	11	20%	44	80%
MOTOR VEHICLE THEFTS	25	25	40%	16	1	15	8	53%	7	47 %
FRAUD	100	138	30%	71	3	68	36	53%	32	47 %
DRUG OFFENCES	27	40	100%	31	0	31	29	94%	2	6%
ARSON	1	4	0%	0	0	0	NA	NA	NA	NA

^{*} SOLVED INCLUDES VICTIM/COMPLAINANT DECLINES TO PROCEED.

INCREASE IN CLEARANCE RATE COMPARED TO 2019 DECREASE IN CLEARANCE RATE COMPARED TO 2019

^{**} UNSOLVED INCLUDES INSUFFICIENT EVIDENCE TO PROCEED.

NON-CRIME STATISTICS

	2018	2019	2020	3 YEAR AVERAGE	CHANGE 19/20
DOMESTIC DISTURBANCE	131	121	140	131	19
911 CALLS/HANG UPS	227	462	416	368	-46
MISSING PERSONS LOCATED UNDER 12	22	10	2	11	-8
MISSING PERSONS LOCATED 12 AND OLDER	90	92	12	65	-80
TRAFFIC COMPLAINTS (PONS ISSUED)	1122	832	625	860	-207
MENTAL HEALTH ACT	316	471	390	392	-81
POLICE ASSISTANCE	740	715	451	635	-264
POLICE INFORMATION	581	503	689	591	186
FOOT PATROLS	362	380	1069	604	689

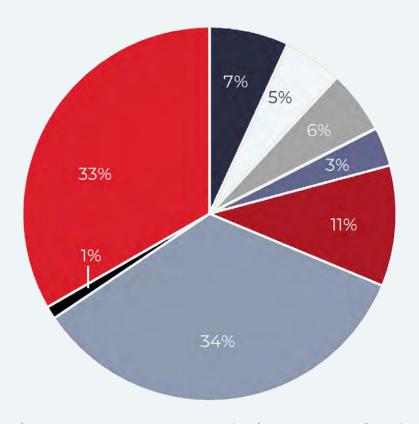


In September of 2020, members of 'D' platoon responded to a call for a man in the downtown area of Cobourg armed with a handgun. Officers quickly located the man and made an arrest with no injuries to the suspect or officers. The officers involved safely resolved the situation before it developed into a serious danger to public and officer safety.



Capital Expenditures 2004 to 2020

Total \$7,434,296

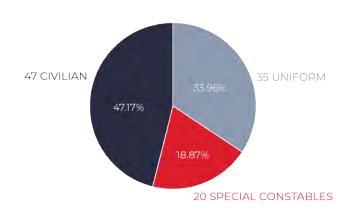


- Office Equipment, \$509,405
- Radio System, \$249,273
- Community, \$82,486
- □ Computer Upgrades \$378,155 Uniform/Equipment, \$411,877
- Vehicles, \$776,057
- Building, \$2,55,0947
- Venture13, \$2,476,096

*Without Corporate Services, these expenditures would have been carried by the taxpayer dollars OR may not have been completed.

FINANCIAL REPORT

2020 DEPLOYED POLICE PERSONNEL



THE 2020 OPERATING BUDGET INCLUDED



1 Crime Analyst



1 Experienced Officer



🖈 🏠 🏠 4 New Special Constables

MHEART Partnership Cornerstone Partnership Rebound Child and Youth Services Partnership

2020 OPERATING BUDGET

Gross \$ 8,038,376 Net \$6,241,980

WHERE THE MONEY COMES FROM



77.65% **Property Tax**



0.81% **User Fees**



10.81% Recoveries & Grants



10.73% Corporate Services Revenue Similar to police services across Ontario, the majority of our budget was spent on wages and benefits. As a key deliverer of human services, CPS invests in its front-line patrol and investigative support teams.

Where the money goes



2020 CAPITAL BUDGET

Gross \$158,000 Net \$ o

WHERE THE MONEY COMES FROM

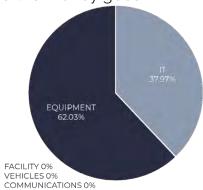


0.00% Property Tax



100% Corporate Services Revenue

Where the money goes





In 2021, we continue to work to our vision of being an adaptive and trusted community partner in protecting the safety, security, and quality of life in the Town of Cobourg.

Thank you to our amazing community members who make Cobourg – 'Ontario's Feelgood Town' - a great place to live, work and play.

