

Police Survey

Issued 25 June 2021

Slightly reformatted from version on web site as presented to Cobourg News Blog

Your responses will remain confidential and anonymous. The following questions will be used only to gather participant demographic information to ensure we are surveying all segments of the population.

Your responses will be grouped together with others for reporting purposes.

*** 1. I identify my gender as:**

- Male
- Female
- Non-binary
- I prefer not to answer
- Prefer to self-describe:

*** 2. What is your age?**

- 18 and under
- 19-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75-84
- 85 or over

3. What is your household income before taxes? (please include the combined income of all people in your household)

- Under \$30,000
- \$30,000 to \$59,999
- \$60,000 to \$89,999
- \$90,000 to \$125,999
- \$126,000 and over
- Prefer not to answer

4. Self-identification (to ensure the survey responses reflect the diversity of the community) - Do you consider yourself to be:

- White
- Chinese
- South Asian (e.g., East Indian, Pakistani, Sri Lankan, etc.)
- Black
- Filipino
- Latin American
- Southeast Asian (e.g., Cambodian, Malaysian, Laotian, Vietnamese)
- Arab
- West Asian (e.g., Iranian, Afgan)
- Korean
- Japanese
- Aboriginal (North American Indian, Metis or Inuit)
- Prefer not to answer
- Other (please specify)

5. To ensure that we have proper geographic representation from across Cobourg, what is your home postal code?

Postal Code:

6. Which of the following applies to you? Please select all that apply.

- I moved to Cobourg in the last 5 years
- I own a business operating in Cobourg
- I live in Cobourg seasonally (for 6 months or less per year)
- I live in Cobourg.
- I live in the Northumberland County, outside of Cobourg
- I live outside of Northumberland County, outside of Cobourg
- Not applicable / Prefer not to answer

*** 7. Are you a civilian or sworn member of the Cobourg Police Service?**

- Yes
- No

* 8. Please rate the degree to which you agree or disagree with the following statement: "Cobourg is a safe town to live in".

- Strongly agree
 - Somewhat agree
 - Somewhat disagree
 - Strongly disagree
 - Don't know

9. Please rate how safe you feel in Cobourg during the daytime in each of the following areas:

10. Please rate how safe you feel in Cobourg after dark in each of the following areas:

* 11. Thinking about the last 3 years, do you think that crime rates in the Town of Cobourg have:

- Increased
- Decreased
- Stayed about the same
- Don't know

Please explain what informs your answer above:

* 12. Since the start of the COVID-19 pandemic, do you think that crime rates in the Town of Cobourg have:

- Increased
- Decreased
- Stayed about the same
- Don't know

* 13. Considering the Town of Cobourg as a whole, what would you say are the top 5 safety or crime issues of greatest concern to you, if any? (select up to 5)

- Assaults
- Commercial break-ins
- Crime prevention
- Crimes against children
- Crimes against seniors
- Domestic violence
- Drinking and driving
- Drugs
- Drunk/intoxicated people
- Fraud/counterfeiting
- Gangs
- Guns
- Harassment / intimidation
- Hate crimes

- Loitering and noise
- Mental health issues
- Motor vehicle collisions
- Motor vehicle thefts
- Other thefts
- Other weapons
- Property damage/graffiti
- Prostitution
- Residential break-ins
- Robberies
- Sexual assaults
- Speeding/aggressive driving
- Youth crime
- Other (please specify)

14. When thinking about your residential neighbourhood over the last 3 years, do you think that crime rates have:

- Increased
- Decreased
- Stayed about the same
- Don't know

15. When thinking about your residential neighbourhood since the start of the COVID-19 pandemic, do you think that crime rates have:

- Increased
- Decreased
- Stayed about the same
- Don't know

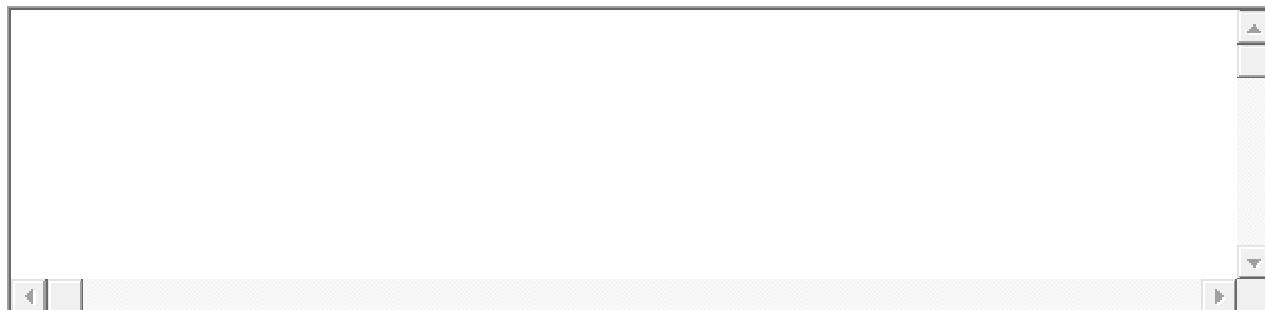
16. When thinking about your residential neighbourhood, what would you say are the top 5 safety or crime issues of greatest concern to you, if any? (select up to 5)

- Assaults
- Commercial break-ins
- Crime prevention
- Crimes against children

- Crimes against seniors
- Domestic violence
- Drinking and driving
- Drugs
- Drunk/intoxicated people
- Fraud/counterfeiting
- Gangs
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- Other thefts
- Other weapons
- Property damage/graffiti
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- Residential break-ins
- Robberies
- Sexual assaults
- Speeding/aggressive driving
- Youth crime
- Other (please specify)

As you know, Cobourg Police Service deals with a variety of community concerns and problems. The following section addresses specific concerns and your opinion about the Cobourg Police Service.

17. When you think about the Cobourg Police Service, what comes to mind?



A large, empty rectangular box for writing responses. At the bottom of the box, there is a horizontal bar with three small icons: a left arrow, a right arrow, and a double arrow.

*** 18. Overall, how satisfied are you with the services provided by the Cobourg Police Service?**

- Very dissatisfied
- Dissatisfied
- Neither satisfied nor dissatisfied
- Satisfied
- Very satisfied
- I don't know

*** 19. What level of confidence do you have in the Cobourg Police Service?**

- Utmost
- High
- Moderate
- Little
- None
- I don't know

20. Based on your experience or your general impressions, please tell us whether you agree or disagree with the following statements.

	Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
Responds quickly when needed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is dedicated to reducing levels of crime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supports the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is friendly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has the capacity to fully enforce the law	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Demonstrates the appropriate level of care and concern	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is adequately staffed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Uses crime prevention measures and programs effectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meets my expectations as a police service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

21. How do you rate the performance of the Cobourg Police Service on each of the following? (Please check one answer only for each part of the question). Note: If you are not aware of a specific service or program, please check “I don’t know this service enough to rate it”.

	Very Good	Good	Average	Poor	Very Poor	I don't know this service enough to rate it
Enforcing the law	<input type="radio"/>					
Responding promptly to emergency calls	<input type="radio"/>					
Police presence on foot or bicycle	<input type="radio"/>					
Preventing crime	<input type="radio"/>					
Dealing with problems that really concern people in your neighbourhood	<input type="radio"/>					
Police presence in schools	<input type="radio"/>					
Enforcing traffic laws	<input type="radio"/>					
Police presence in police vehicles	<input type="radio"/>					
Responding to disorderly youth/youth crime	<input type="radio"/>					
Assisting victims of crime	<input type="radio"/>					
Doing everything they can to help people and being of service	<input type="radio"/>					
Building relationships and engaging the community	<input type="radio"/>					
Criminal Record Checks/Report Requests	<input type="radio"/>	<input checked="" type="radio"/>				
Request of a pardon	<input type="radio"/>	<input checked="" type="radio"/>				

*** 22. During the past 3 years did you talk to or were you in contact with a Cobourg Police Service officer for any reason?**

- Yes
- No

*** 23. To what extent do you agree or disagree with the following statements about Cobourg Police officers?
(Please check one answer only for each part of the question).**

	Strongly Disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	I don't know
Are courteous and professional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are approachable and easy to talk to	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Have a caring attitude	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exercise their duties in a fair and impartial manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Look professional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are knowledgeable and well trained	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Treat people fairly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inspire confidence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are culturally aware	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*** 24. Which of the following most strongly influences your impressions of the Cobourg Police Service?**

- Knowing a member personally
- Direct contact/experience I had with an officer
- Stories about police in the media
- Seeing police around
- Not sure
- Hearing about police from other people
- Other (please specify)

25. Based on your personal experience, please rank the following statements about the Cobourg Police Service:

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Accountable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Approachable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cooperative	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courteous	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fairness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowledgeable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Honest	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sensitive to needs of the victims/public	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trustworthy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*** 26. In the last 3 years, have you contacted the Cobourg Police Service in an emergency or non-emergency situation?**

- Yes
- No

27. In the past 12 months, have you or a member of your family been a victim of a crime? (e.g. person crime, property crime)

- Yes
- No

28. Thinking about everything the Cobourg Police Service does and your responses to this survey, what do you think the Cobourg Police Service should focus on in the next 3 years? (please insert one idea per line)

1	
2	
3	
4	
5	

29. What is your main source of information on Cobourg Police Service activities, programs and services?

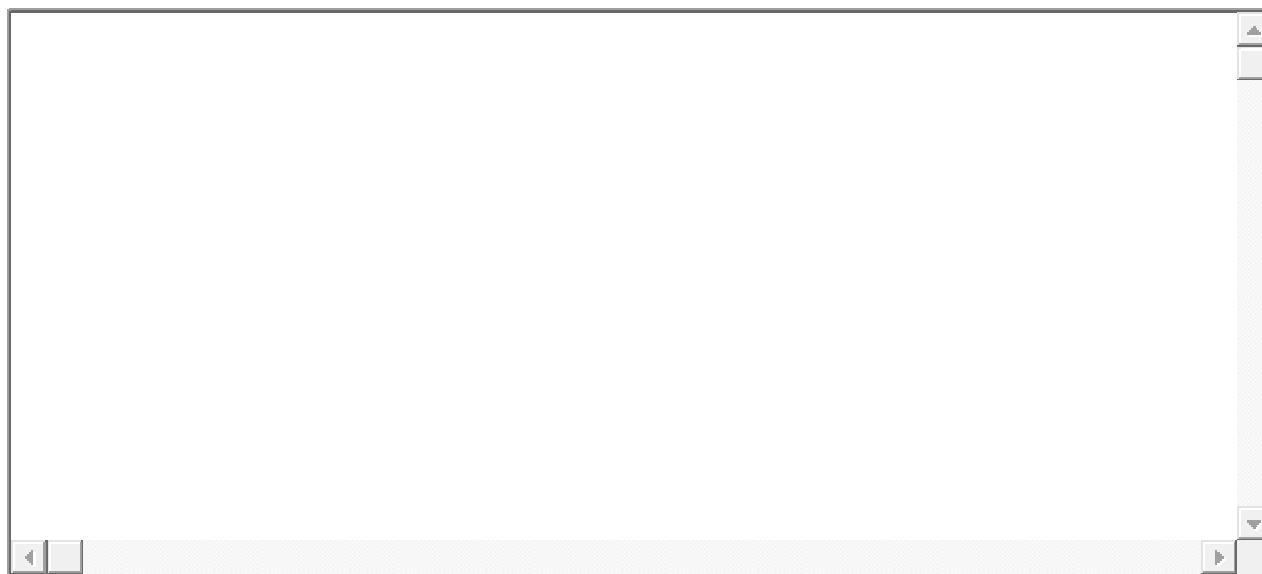
- Community newspapers
- Community TV/radio
- Word of Mouth
- Personal Contact
- Internet/Social Media
- Police Website
- Not sure

Other (please specify)

30. Are you aware of the responsibilities of the Cobourg Police Services Board in its role to oversee the Cobourg Police Service and ensure the provision of adequate and effective police services?

- Yes
- No
- I don't know

31. If you have any suggestions for improving the Cobourg Police Service or any other comments you would like to make, please share them with us in the space below.



A large, empty text input field with a light gray border. On the right side of the field, there are vertical scroll bars and a horizontal scroll bar at the bottom, indicating it is a multi-line text area for comments.

32. Thank you for completing our community consultation. To enter the draw for a \$150 gift card at a local Cobourg restaurant, please include your telephone number OR email address and your first name only. This data will be collected by a third party - The Lansdowne Consulting Group - and will not be associated in any way to your survey responses.



A small, empty text input field with a light gray border, likely for entering contact information.

33. Collection of Information: Personal information as defined by the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA) – including (but not limited to) names, addresses, opinions and comments is collected under the authority of the Municipal Act, 2001, and in accordance with MFIPPA and all other relevant legislation. All personal information may form parts of reports, meeting agenda and minutes and therefore will be made available to members of the public at meetings, through requests and through the website of the Cobourg Police. Questions regarding the collection, use and disclosure of this personal information may be directed to the Freedom of Information Coordinator at 107 King Street West, Cobourg, ON, K9A 2M4.

THANK YOU FOR PARTICIPATING IN THIS IMPORTANT COMMUNITY CONSULTATION !