Ms. Hope Bergeron
[redacted]

2021
NOV·01

COBOURG TOWN COUNCIL
c/o MAYOR HENDERSON

RE: COBOURG BUDGET, PUBLIC INPUT.

AS COVID BECOMES MANAGEABLE WE ANTICIPATE A RETURN OF EVENTS & ACTIVITIES ~ WORK, SCHO SHOPPING, SPORTS, APPOINTMENTS, TOURISM... LET US ANTICIPATE & CALL FOR A RETURN OF REGULAR, SCHEDULED TRANSIT. THE OLD COBOURG SYSTEM GAVE RELIABLE SERVICE

THE ON-CALL SYSTEM IS TOLERABLE & UNDER~ STANDABLE THRU' COVID. ON-CALL WORKS WHEN THERE'S NO WHERE TO GO DUE TO CLOSURES.

AS THINGS REOPEN, TRANSIT DEMAND GROWS. THERE WILL BE MORE NEW BUSINESSES & HOUSING DEVELOPMENTS. SHOULD EVERYONE DRIVE CARS? NOT EVERYONE CAN OR SHOULD. NOT EVERYONE HAS OR CAN MANAGE A CEL OR COMPUTER TO USE ON-CALL.

NO TRANSIT SYSTEM IS PAID FOR AT THE FARE BOX. GOV'T DOLLARS ARE PARSED OUT & HOW TO SPEND CREATES DILEMMAS. SOMETIMES WE PAY FOR THINGS ~ LIKE A SKATE BOARD PARK OR MARINA ~ WE CAN'T ALL USE, BUT WE SEE VALUE AND CIVILLY SHARE. TRANSIT IS A SERVICE

ALL CAN USE ~ IN FACT RIDE TO THE PARK & MARINA. REGULAR ROUTES ARE MANAGEABLE

I AM A WHEELS CLIENT, APPRECIATIVE OF THE SERVICE. I USE WHEEL'S IN WINTER MOST SUBJECT TO ICE & SNOW CONDITIONS. WHAT FREEDOM & SENSE OF SPONTANEOUS NORMALCY I HAD ON A CLEAR DAY TO GO TO MY BUS STOP & CONDUCT MY OWN ERRANDS.

NOT SO NOW.

WHEELS CLIENTS ARE NOW TO ALWAYS USE WHEELS. SHOULDN'T IT BE MY CALL TO JUDGE MY ABILITY DAILY? ALWAYS WHEELS IS TO HELP TAKE THE LOAD OFF THE REGULAR BUSES.

I MUST BOOK AHEAD AND JUDGE AND BOOK MY RETURN TIME ~ HOPING I GET THE DESIRE BOOKING. I AM "ASKING DAD" FOR A RIDE. ONCE I ASKED FOR THE BANK. I WAS TOLD I COULDNOT GET A RETURN FOR 2 HOURS. I TRIED THE NEXT DAY AND NEXT. TWO DAYS LATER I TOOK A ONE HOUR TRIP, REASONABLE 1 HOUR

WHAT HAPPENS WHEN THINGS OPEN UP MORE? I UNDERSTAND ANOTHER BUS HAD TO BE ADDED. OTHERS HAVE TOLD ME THEY ARE UNHAPPY BUT THEY SHOULD TELL THEIR OWN STORIES, NOT JUST SAY "TOWN WON'T DO ANYTHING."

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I REMEMBER THE SENIOR MONTHLY PASS AT $55 (UNLIMITED) DRASTICALLY REDUCED TO $30 ~ AND NO INCREASES IN 10 YRS! A PASS COULD GO FOR $50., AFTER SO LONG

THERE COULD BE A HYBRID ON-CALL SYSTEM SOME HOURS ON-CALL, SOME REGULAR ROUTE

MY LAST THOUGHT IS MY FIRST THOUGHT: ALL TRANSIT STAFF AND DRIVERS ARE PHENOMENAL. I HAVE ALWAYS BEEN TREATED WITH KINDNESS, GENUINE CARE, AND GOOD HUMOUR. WHETHER ON REGULAR TRANSIT OR WHEELS THEY LOOK OUT FOR US AND SHOULD BE ACKNOWLEDGED FOR THEIR WORK

PLEASE: MY ERRORS & WRITING ARE MINE AS I AM VISUALLY IMPAIRED/BLIND, PLEASE FORGIVE AS I CANNOT TYPE. THANK YOU.

[redacted]

PLEASE RETURN REGULAR, ROUTED PUBLIC TRANSIT TO COBOURG IN 2022. INCLUSIVE MONTHLY PASSES APPRECIATED (THEY ARE TAX DEDUTIBLE FOR SENIORS

ANOTHER TOPIC: JUST ASKING

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IS IT A LAW TO PUT DOWN THE YELLOW TACTILE "BUBBLE MATS" WHEN BUILDING NEW SIDEWALKS AT TRAFFIC LIGHT CROSSINGS?

AS A BLIND PERSON I FIND THEM A TRIP HAZARD. I AM FEARFUL OF THEM & IT'S HARD TO NAVIGATE AROUND, TO AVOID THEM

IN WINTER ICE & SNOW COLLECTS. THEY AREN'T CLEANED AND SLIPPERY. A PERSON WHO USES A WHEEL CHAIR TOLD ME THE WHEELS CATCH AND ARE CHANNELLED MAYBE NOT WHERE HE WANTS TO GO.

ALSO OTHER WHEELS ~ WALKERS, STROLLERS, BUNDLE BUGGY. IT'S LIKE NAVIGATING A BROKEN SIDEWALK. IF THEY WERE GOOD THEY WOULD BE AT EVERY CORNER OR CROSSING.

THEY WERE SOMEONE'S IDEA TO HELP BUT I FIND THEM TOO TRIPPY, TOO SLIPPERY, TOO BUMPY, TOO BROAD IN SIZE. I AVOID IF I CAN CROSS ELSEWHERE. NO HELP ~ BUT THE OPPOSITE TO ME. (ONE PERSONS OPINION)